L	Hits	Search Text	DB	Time stamp
Number	4	customer with interaction.ti.	USPAT	2004/01/28
_	4	cross near1 channel near interactions	USPAT	10:03 2003/01/29
_	856	customer with interactions	USPAT	11:38 2003/01/29
_	5	(customer with interactions) and ((first	USPAT	11:38 2003/01/29
_	25	and second) near channel) (customer with interactions) and customer	USPAT	11:42 2003/01/29
_	7784	and profile and record\$3 near dialogue 705/\$.ccls.	USPAT	11:54 2003/01/29
-	887	705/\$.ccls. and ((client customer) and profile)	USPAT	11:54 2003/01/29 11:56
-	198	(705/\$.ccls. and ((client customer) and profile)) and identif\$4 near2 customer	USPAT	2003/01/29
-	90	((705/\$.ccls. and ((client customer) and profile)) and identif\$4 near2 customer) and (record\$3 near2 (dialogue transaction	USPAT	2003/01/29 12:09
_	1	<pre>message)) (((705/\$.ccls. and ((client customer) and profile)) and identif\$4 near2 customer) and (record\$3 near2 (dialogue transaction</pre>	USPAT	2003/01/29 12:24
-	9560	message))) and business near policy (messag\$3 interaction) near system	USPAT	2003/01/29
_	29	(((705/\$.ccls. and ((client customer) and profile)) and identif\$4 near2 customer)	USPAT	2003/01/30 08:23
	4	and (record\$3 near2 (dialogue transaction message))) and policy ((((705/\$.ccls. and ((client customer) and profile)) and identif\$4 near2 customer) and (record\$3 near2 (dialogue transaction message))) and policy) and alert	USPAT	2003/01/30 08:49
-	1	6334110.pn. and channel	USPAT	2003/01/30 09:01
_	1	6334110.pn. and identif\$4	USPAT	2003/01/30 09:11
-	1	6334110.pn. and identif\$4 same channel	USPAT	2003/01/30 09:22
_ · ·		-6334110.pn. and interaction	USPAT	2003/01/30 10:28
-	29	(((705/\$.ccls. and ((client customer) and profile)) and identif\$4 near2 customer) and (record\$3 near2 (dialogue transaction message))) and policy	USPAT	2003/01/30 10:27
-	1	6334110.pn. and service	USPAT	2003/01/30 11:28
-	28	ebay	USPAT	2003/01/30 11:51
_	0	6334110.pn. and (chang\$3 modif\$3 delet\$3 updat\$3 remov\$3)	USPAT	2003/01/30
_	1	5687322.pn. and (chang\$3 modif\$3 delet\$3 updat\$3 remov\$3)	USPAT	2003/01/30
_	52	5974396.pn. and modify with transaction (user near id) same (session near id)	USPAT USPAT	2003/01/30 11:56 2003/01/30
_	7	(user hear id) same (session hear id) ((user near id) same (session hear id))	USPAT	2003/01/30 12:51 2003/01/30
_	65	and profile ((user client) near id) same (session	USPAT	12:38 2003/01/30
_	60	near id) (((user client) near id) same (session	USPAT	13:17 2003/01/30
_	5	near id)) and server (((user client) near id) same (session near id) same (record\$3 stor\$3)) and	USPAT	12:54 2003/01/30 13:18
-	37	profil\$3	USPAT	2003/01/30 14:21

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-	34	(((user client) near id) same (session near id) same (record\$3 stor\$3)) and	USPAT	2003/01/30 14:06
		server		
-	0	(((user client) near id) same (session	USPAT	2003/01/30
		near id) same (record\$3 stor\$3)) and		14:02
		server and alert		
-	14	(((user client) near id) same (session	USPAT	2003/01/30
		near id) same (record\$3 stor\$3)) and		14:03
	37	server and notifi\$6 ((user client) near id) same (session	USPAT	2003/01/30
-	31	near ids) same (record\$3 stor\$3)	USPAI	14:30
_	143	709/2\$.ccls. and ((client user) and	USPAT	2003/01/30
	1.5	server) and session near1 ids	001111	14:41
_	62	(709/2\$.ccls. and ((client user) and	USPAT	2003/01/30
		server) and session near1 ids) and		14:32
1		channels		.
-	24	(709/2\$.ccls. and ((client user) and	USPAT	2003/01/30
		server) and session nearl ids) and		14:37
	74	channels and transaction 709/2\$.ccls. and ((client user customer)	USPAT	2003/01/30
_	/4	and server) same session near1 ids	USPAI	14:41
	34	(709/2\$.ccls. and ((client user customer)	USPAT-	2003/01/30
	34	and server) same session near1 ids) and	J	15:21
		transaction		
_	1	6415322.pn. and modif\$5	USPAT	2003/01/30
				15:22
_	1	6415322.pn. and (updat\$3 chang\$3 delet\$3	USPAT	2003/01/30
		add\$3)		15:31
-	1	6415322.pn. and ((updat\$3 chang\$3 delet\$3	USPAT	2003/01/30
		add\$3) same (interaction session		15:32
	1	transaction))	USPAT	2003/02/04
-	1	6473740.pn. and session	USPAI	13:25
_	1	6473740.pn. and ((chang\$3 modif\$3 delet\$3	USPAT	2003/02/04
	_	updat\$3) same (purchas\$3 order\$3		13:27
		merchant\$3))		
-	1	6473740.pn. and ((chang\$3 modif\$4 delet\$3	USPAT	2003/02/04
		updat\$3) same (purchas\$3 order\$3		13:28
1	_	merchant\$3))		0000/00/04
-	1	6473740.pn. and policy	USPAT	2003/02/04
1	1	6473740.pn. and channel	USPAT	2003/02/04
-	i -	6475740.pm. and channer	OSFAI	13:38
	1	6473740.pn. and web near1 site -	USPAT	2003/02/04
	_			14:07
-	1	6473740.pn. and unique	USPAT	2003/02/04
				14:02
-	1	6473740.pn. and unique same web near site	USPAT	2003/02/04
		/	IIC_DCDIID	14:06 2003/02/04
-	4	(session near id) same ((web near1 site) merchant store channel) same interaction	US-PGPUB; EPO	14:19
_	1	5815665.pn. and session	USPAT	2003/02/04
	*	do to to the and booston		14:19
-	1	5815665.pn. and session and channel	USPAT	2003/02/04
	_			14:21
-	1	5815665.pn. and (session and channel)	USPAT	2003/02/04
		same unique		14:23
-	0	6334110.pn. and (polic\$3 rul\$3)	USPAT	2003/02/04
_	1	(customer near profile) and (business	USPAT	15:14 2003/02/04
		near polic\$3)	ONENT	14:38
-	218	(customer near profile) same ((channel	USPAT	2003/02/04
		(web nearl site) merchant store))		15:12
-	31060	(polic\$3 rul\$3 regulat\$3) same ((channel	USPAT	2003/02/04
		(web near1 site) merchant store))		15:12
-	62	((customer near profile) same ((channel	USPAT	2003/02/04
		(web near1 site) merchant store))) and		15:13
		((polic\$3 rul\$3 regulat\$3) same ((channel		
L		(web nearl site) merchant store)))	<u> </u>	1

-	48	(((customer near profile) same ((channel	USPAT	2003/02/04
		(web near1 site) merchant store))) and		14:41
		((polic\$3 rul\$3 regulat\$3) same ((channel (web nearl site) merchant store)))) and		
		notif\$7		
_	392		USPAT	2003/02/04
	050	(web nearl site) merchant store)) same		15:12
		interaction		
-	392	(polic\$3 rul\$3 regulat\$3) same ((channel	USPAT	2003/02/04
		(web near1 site) merchant store)) same		15:54
	2	interaction (customer near profile) same ((channel	USPAT	2003/02/05
-	2	(web nearl site) merchant store)) same	USPAI	08:40
		interaction		
_	2	((customer near profile) same ((channel	USPAT	2003/02/04
		(web near1 site) merchant store))) and		15:13
		((polic\$3 rul\$3 regulat\$3) same ((channel		
		(web near1 site) merchant store)) same		
_	1	interaction) 6349290.pn. and rule	USPAT	2003/02/05
		0343230.pm. and rare	001111	08:41
-	1	6349290.pn. and rule and channel and	USPAT	2003/02/05
1		session		08:44
-	1	6349290.pn. and rule and channel same	USPAT	2003/02/05
	,	session	IICDAM	08:55
-	1	6349290.pn. and channel	USPAT	08:56
l _	1	6349290.pn. and channel and interaction	USPAT	2003/02/05
	1	osiszso.pii. ana onamici ana intoraccion	002332	08:57
_	0	6349290.pn. and identif\$4 same	USPAT	2003/02/05
		interaction		08:57
_	1	6349290.pn. and interaction	USPAT	2003/02/05
		C240200 mm and identife? same session	USPAT	10:33 2003/02/05
] -	1	6349290.pn. and identif\$7 same session	USPAI	10:42
_	1	6349290.pn. and s22	USPAT	2003/02/05
	_	The second secon		10:48
_	1	6349290.pn. and identif\$7 same channel	USPAT	2003/02/05
		. , , , , , , , , , , , , , , , , , , ,		11:05
_	1	6349290.pn. and record\$3	USPAT	2003/02/05 11:06
_	1	6349290.pn. and profil\$3	USPAT	2003/02/05
	_	0343230.pn. and proffit	051111	11:07
	- 1·	-6349290.pnand-rul\$3	USPAT	2003/02/05
			·	11:19
-	0	6349290.pn. and enforc\$3 same rul\$3	USPAT	2003/02/05
_	1	63/0300 pp and profiles	USPAT	11:09
-	1	6349290.pn. and profil\$3	USPAI	11:23
_	1	6349290.pn. and profil\$3 same interaction	USPAT	2003/02/05
				11:28
-	1	6349290.pn. and identif\$7 with customer	USPAT	2003/02/05
	_	C240200 mm and dampt 647 113	1100000	11:49
-	1	6349290.pn. and identif\$7 with customer same interaction	USPAT	2003/02/05
_	0	same interaction 6349290.pn. and identif\$7 with	USPAT	2003/02/05
	ľ	interaction	75111	11:49
-	0	6349290.pn. and identif\$7 same	USPAT	2003/02/05
		interaction same channel		13:00
-	1	6349290.pn. and identif\$7 same	USPAT	2003/02/05
_	1	interaction	TICDAT	11:50 2003/02/05
_	1	6349290.pn. and (chang\$3 modify updat\$3) same session	USPAT	13:18
_	1	6349290.pn. and provider	USPAT	2003/02/05
				13:20
-	1	6349290.pn. and record\$3 same	USPAT	2003/02/05
		(transaction\$2 interaction)		13:23
-	1	6349290.pn. and alert\$3 same bank same interaction	USPAT	2003/02/05
_	1	interaction 6349290.pn. and subject	USPAT	2003/02/05
	•			13:42
·				

-	1	6349290.pn. and (stor\$3 and retriev\$3)	USPAT	2003/02/05
		same profile same interaction		13:57
-	1	6349290.pn. and terminat\$3 same	USPAT	2003/02/05
		interaction		14:00
-	1	6349290.pn. and web same interaction	USPAT	2003/02/05
				14:20
_	1	6349290.pn. and interactions	USPAT	2003/07/15
	_			15:11
l _	1	6349290.pn. and interactions	USPAT	2003/07/15
	*	0313230.pm. and incolactions	001111	15:39
	0	6349290.pn. and (interactions same	USPAT	2003/07/15
-	١		USPAI	15:17
		(concurrent\$3 simultaneous\$3))	*****	
_	1	6349290.pn. and (interactions same	USPAT	2003/07/15
		(concurrent\$3 simultaneous\$3 parallel))		15:40
-	1	6349290.pn. and (interactions same	USPAT	2003/07/16
		(concurrent\$3 simultaneous\$3 parallel		08:01
		time))		
-	1	6349290.pn. and (interactions with	USPAT	2003/07/16
		customer)		09:03
1 -	1	6349290.pn. and (phone)	USPAT	2003/07/16
1	_	· ' '		09:03
-	13803	different near channels	USPAT -	2004/01/23
	13003			15:17
I _	16	(cross near2 channel) near5 interactions	USPAT	2004/01/23
-		(CLOSS Hears Chaimer) Hears Threfactions	John	15:19
	9902	multiple near channels	USPAT	2004/01/23
_	9902	multiple hear channels	USPAI	15:20
	0070		USPAT	
-	2279	concurrent\$3 near5 channels	USPAT	2004/01/23
				15:23
-	847	distinct near channels	USPAT	2004/01/23
				15:23
-	528	distinct near channels	USPAT	2004/01/23
				15:24
-	10	(user customer client) with (distinct	USPAT	2004/01/23
		near channels)		16:12
-	1	6349290.pn.	USPAT	2004/01/23
				16:04
-	8	6349290.URPN.	USPAT	2004/01/23
				15:34
-	1	6230197.pn.	USPAT	2004/01/23
		*		16:07
l _	1	6556997.pn.	USPAT	2004/01/23
	_	000000		16:08
+ <u> </u>	· 1	5710887.pn.	USPAT	2004/01/23
	1			16:09
_	1	6668276.pn. and telephone	USPAT	2004/01/23
		Coop. o.ph. and terephone		16:10
_	1	6668276.pn. and "1310"	USPAT	2004/01/23
	1	0000270.pm. and 1010		16:11
_	10	("5701400" "5710889" "5787403"	USPAT	2004/01/23
-	10	("5701400" "5710889" "5787403" "5917730" "5918217" "5920848"	OSFAI	16:15
				1 10.15
		"5933816" "6021397" "6029156"		
	l .	"6131810").PN.	110000	2004/01/26
-	1	6556997.pn. and customer same phone	USPAT	2004/01/26
				16:14
_	0	6556997.pn. and customer same agent	USPAT	2004/01/26
				16:35
-	1	5710887.pn. and (customer same sales)	USPAT	2004/01/26
				16:18
-	1	• • • • • • • • • • • • • • • • • • • •	USPAT	2004/01/26
		same (internet phone)		16:23
-	1		USPAT	2004/01/26
		phone))		16:26
-	1	6131810.pn. and (customer same (browser	USPAT	2004/01/26
		phone)) and record\$3		16:29
-	1442	1 =	USPAT	2004/01/26
		agent banker)) and (internet or browser	1	16:54
		or website or webpage) and phone	1	
				

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_	212		USPAT	2004/01/26
		agent banker)) and (internet or browser		16:55
		or website or webpage) and phone) and		
		record\$3 same (interaction dialogue		
		movement)		
-	175	(((customer same (sales representative	USPAT	2004/01/26
		agent banker)) and (internet or browser		16:56
		or website or webpage) and phone) and		
		record\$3 same (interaction dialogue		
		movement)) and @ad<20000331		
_	112		USPAT	2004/01/26
		agent banker)) and (internet or browser		16:34
		or website or webpage) and phone) and		
		record\$3 same (interaction dialogue		
		movement)) and @ad<20000331) and profil\$3		
_	111	(customer same (sales representative	USPAT	2004/01/26
		agent banker)) same (interact\$3 access\$3)		16:55
		same ((internet or browser or website or		
		webpage) and phone)		
_	25		USPAT	2004/01/26
		agent banker)) same (interact\$3 access\$3)		16:56
]	· · · · · ·	same ((internet or browser or website or	· · · · · · · · · · · · · · · · · · ·	
		webpage) and phone)) and record\$3 same		İ
		(interaction dialogue movement)		l i
i	21		USPAT	2004/01/26
		agent banker)) same (interact\$3 access\$3)		16:56
		same ((internet or browser or website or		
	l	webpage) and phone)) and record\$3 same		
	i	(interaction dialogue movement)) and		
		@ad<20000331		
-	0	6665395.pn. and interactions	USPAT	2004/01/27
İ				10:41
-	1	6665395.pn. and interaction	USPAT	2004/01/27
1				10:58
-	1	l •	USPAT	2004/01/27
	[time)		11:37
-	1	6665395.pn. and (customer same identif\$7)	USPAT	2004/01/27
	[13:44
-	1	•	USPAT	2004/01/27
	_	time)	110000	11:42
-	5		USPAT	2004/01/27
		or (call near2 center)) same dsl	IICDAE	11:45
	1	6665395.pn. and record\$3	USPAT	2004/01/27
	-	CCCE20E and channel	USPAT	2004/01/27
-	1	6665395.pn. and channel	USPAT	14:22
	1	6665305 nn and quatemen with agent	HEDAT	2004/01/27
_	1	6665395.pn. and customer with agent	USPAT	14:22
	13057	customer with data	USPAT	2004/01/28
-	1303/	Cascomet with data	JULIA	10:03
l <u>_</u>	1	6665395.pn. and customer with data	USPAT	2004/01/28
		0000000.pii. and cascomer with data	351711	10:08
l _	0	6665395.pn. and enforc\$3	USPAT	2004/01/28
		Coosso.pii. and chrorops	322.71	10:21
l _	1	6665395.pn. and database	USPAT	2004/01/28
	1			10:21
1	1	I		1